CLINICAL PRACTICE ARTICLE

Atypical odontalgia and trigeminal neuralgia: psychological, behavioural and psychopharmacologic approach: an overview of the pathologies related to the challenging differential diagnosis in orofacial pain [version 1; peer review: 1 approved with reservations, 1 not approved]

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Abstract

Orofacial pain represents a challenge for dentists, especially if with a non-odontogenic basis. Orofacial neuropathic pain is chronic, arduous to localize and develops without obvious pathology. Comorbid psychiatric disorders, such as anxiety and depression, coexist and negatively affect the condition. This article presents one case of atypical odontalgia and one of trigeminal neuralgia treated with psychological and psychopharmacologic tailored and adapted therapies, after conventional medications had failed.

In addition, an overview of the pathologies related to the challenging differential diagnosis in orofacial pain is given, since current data are insufficient.

A 68-year-old male complained of chronic throbbing, burning pain in a maxillary tooth, worsening upon digital pressure. Symptoms did not abate after conventional amitriptyline therapy; psychological intervention and antianxiety drug were supplemented and antidepressant agent dosage incremented; the patient revealed improvement and satisfaction with the multidisciplinary approach to his pathology. A 72-year-old male lamented chronic stabbing, intermittent, sharp, shooting and electric shock-like pain in an upper tooth, radiating and following the distribution of the trigeminal

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nerve. Pain did not recur after psychological intervention and a prescription of antidepressant and anti-anxiety agents, while conventional carbamazepine therapy had not been sufficient to control pain. Due to concern with comorbid psychiatric disorders, we adopted a patient-centered, tailored and balanced therapy, favourably changing the clinical outcome.

Comorbid psychiatric disorders have a negative impact on orofacial pain and dentists should consider adopting tailored therapies, such as psychological counselling and behavioural and psychopharmacologic strategies, besides conventional treatments. They also need to be familiar with the signs and symptoms of orofacial pain, recollecting a comprehensive view of the pathologies concerning the differential diagnosis. A prompt diagnosis prevents pain chronicity, avoiding an increase in complexity and a shift to orofacial neuropathic pain and legal claims.

Keywords

atypical odontalgia, trigeminal neuralgia, case report, psychiatric disorders, orofacial pain

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article can be found at the end of the article.

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Introduction

In clinical dental practice there are difficult situations to be managed by the practitioner, but the most challenging and gratifying are those related to the diagnosis and treatment of pain, especially if with a non-odontogenic basis.¹

In the orofacial region, aesthetic, biological, emotional and relational importance and psychological sphere prominence have to be considered.²

Pre-existing pre-treatment, especially long-lasting, inflammatory pain seems to have paramount importance and might represent a key factor to evolve into orofacial neuropathic pain in the same area.³ Therefore, it is advisable to avoid an increase in complexity and a shift to chronic pain, conditions which may dispose to psychological distress² and may magnify the degree of pain and its characteristics.

The patient may become deprived of confidence and hope due to diagnostic procrastination, irreversible dental treatments and lack of knowledge and may experience frustration up to clinical depression.^{4,5}

Prevention, early diagnosis, and treatment of inflammatory pain may thus have utility in avoiding the development of neuropathic pain³ and consequent anxiety.^{2,6}

Depression is a mood disorder characterized by persistent sadness associated with other symptoms. The four most common types of depression are major depression (a bad temper associated with reduction in psychological vitality, or even inability to experience pleasure, and a decrease of other physiological functions, such as sleep), persistent depressive disorder (a form of depression which has lasted for at least two years without reaching the magnitude of major depression), bipolar disorder (a form characterized by episodes of depression, alternating with intervals of unusually high energy or vitality) and seasonal affective disorder (a mental condition which characteristically arises in autumn and winter as a consequence of alterations in the body's natural daily rhythms, in the eyes' sensitivity to light, or in changes in serotonin and melatonin chemical messages).

Two other depression types, unique to women, are those influenced by reproductive hormones: perinatal depression and premenstrual dysphoric disorder.⁷

Anxiety is a mental state that arises spontaneously rather than through conscious effort and is characterized and often accompanied by stress, worried thoughts and physical changes.⁸

Based on available psychometric evidence, the Beck depression inventory – version two (BDI-II) can be viewed as a cost-effective, reliable tool to measure depression intensity of a patient, with broad applicability for research and clinical practice. It can easily discriminate between depressed and non-depressed subjects.⁹

It is also of paramount importance to understand the intensity of patient anxiety since this allows appropriate management. However, anxiety level is not easily measured. There are different methods accessible to dentists to measure patient dental anxiety; for example, the modified dental anxiety scale (MDAS).¹⁰

There are also many strategies available to the dental team to safely provide comprehensive care to quell patient anxiety and depression.

When patients afflicted with orofacial pain and associated comorbid psychiatric disorders cannot be treated by conventional therapies, reassuring them by providing an explanation and comforting professional empathy, counselling and psychological therapy should be considered, and well-tolerated and effective antidepressants and anti-anxiety drugs should be prescribed.

In many cases of orofacial pain, due to the absence of radiographic signs and clinical symptoms of endodontic or restorative dentistry related pathologies, or other identifiable causes,^{11,12} the dental practitioner should be very well trained and also aware of the difficult differential diagnostic process (a mental activity and computing, following logical methods, which utilizes the combination of knowledge and reasoning about current symptoms, medical history, results from physical and possibly laboratory or other examinations and discriminates amongst different diseases which partially share signs or symptoms, specific signs or symptoms of the pathology intended to be diagnosed).

The differential diagnostic process and treatment are extremely important while dealing with these pathologies, to avoid diagnostic delays, useless and superfluous dental treatments⁴ and risks of legal claims.

Amongst other orofacial pain, atypical odontalgia (AO), also termed persistent dentoalveolar pain disorder,⁴ and trigeminal neuralgia (TN) are the main diagnosed neuropathic pains.²

AO can affect up to 6% of patients after they have undergone endodontic therapies^{4,13} and usually leads to tooth extraction without recovery of the pain.¹¹

There is heterogeneity in the classification proposed in the literature but, in accordance with the third edition of the international classification of headache disorders (ICHD-3), this condition is now classified as a subtype of persistent idiopathic facial pain or, due to occasional presence of traumatic trigger, may also be considered a subdivision of post-traumatic painful trigeminal neuropathy.¹⁴

Patients affected by AO describe the pain as localized to the tooth, or to the tooth surrounding bone, generally continuous, with periods of relief, aching, dull, throbbing, sometimes sharp, with a mild to moderate intensity. Paraesthesia or dysesthesia may be detected during examination.¹ Sometimes touching of the area may represent an aggravating factor.

The pathophysiological mechanisms to justify the onset and persistence of the condition are not fully elucidated,⁴ but the most endorsed hypothesis is that of a neuropathic origin, assuming that injuries to teeth and/or periodontal tissues may modify health status, leading to alteration in the periodontal nerve plexus and resulting in peripheral sensitization.¹⁵

In the pathophysiological mechanisms of AO, comorbid psychiatric disorders should also be taken into account. In a recent study,¹⁶ 46.2% of patients with AO showed comorbid psychiatric disorders. Of those patients, 15.4% showed depressive disorders and 10.1% showed anxiety disorders. Serious mental disorders like bipolar disorder and schizophrenia were present only in 3.0% and 1.8% of the cases, respectively. Thus, pain might have a significant emotional basis, besides the previously discussed sensory one.¹⁶

TN is reportedly the most frequent condition (82.1%) amongst patients with neuropathic pain.²

TN is characterized by paroxysmal, sharp, severe unilateral pain in the distribution of the trigeminal nerve, although patients may experience a variety of symptoms that simulate pain of odontogenic origin.¹

Trigger areas around the nose and the mouth characterize the condition, provoking the sudden onset of the pain which can last seconds to minutes, giving relief to patients with pain free intervals.¹⁷

From a pathophysiological standpoint, as the most supported theory, it is assumed that tumour or vascular compression may lead to partial and focal nerve demyelination and consequent abnormal transmission and processing of impulses along the trigeminal nerve.^{1,18,19}

Chronic irritation or trauma have also been thought to be involved in the origin of TN¹.

In the development of TN, magnetic resonance imaging (MRI) supported the most recent evidence of superior cerebellar artery aneurysms²⁰ and venous compression,²¹ but also revealed benign or malignant lesions and plaques of multiple sclerosis.²⁰

Pain characteristics of TN often have unfavourable effects on the daily life of patients. Patients are affected by disruptive pain with a consequent poor quality of life and significantly reduced working performance.²² For these reasons, it is also important to evaluate the psychological aspects of patients affected by TN.

In this article, due to the above mentioned comorbid psychiatric disorders, one case of AO and one case of TN are presented and discussed taking into consideration patient-centered, tailored and adapted therapies, compared to conventional treatment: strategies for psychological suffering managing were introduced, combining psychological counselling and cognitive behavioural therapies with antidepressants and anti-anxiety drugs while managing patients affected with these diseases, after conventional therapy had exhibited limited efficacy.

There are several available data on single form of orofacial pain but there is still a lack of knowledge and a lack of up to date available data summarizing, or fully describing, different pain arising from the regions of the face and mouth, which would enable dental practitioners to become familiar with the signs and symptoms of orofacial pain, especially if related to non-odontogenic pain.^{4,23}

On the bases of these reasons the two case reports acted as stimuli to accomplish also an overview of the pathologies concerning the difficult and challenging differential diagnosis in orofacial pain, which might be a helpful tool for the dental practitioner to broaden the clinical view and bear in mind more information during practice: in fact, a prompt diagnosis prevents pain chronicity, avoiding an increase in complexity and a shift to orofacial neuropathic pain and legal claims.

Case presentation

Atypical odontalgia

Clinical presentation and history

A Caucasian 68-year-old Italian attorney male was referred to our private practice with the chief complaint of moderate pain in the site of the second maxillary left premolar. The patient complained of a perpetuated period of throbbing or burning pain in the tooth or in the alveolar process, also characterized by a tingling sensation upon digital pressure with a troublesome feeling on his prosthetic zirconia crown. The pain was described as chronic but was absent during sleep, with pain-free intervals during the day. The pain had not been susceptible to non-steroidal anti-inflammatory drugs for six months.

Patient clinical history did not present relevant findings, nor familiar pathologies were referred by the patient. In an addition, an anamnestic psychiatric consultation was scheduled: the patient reported a marked lack of concentration during working hours and considerable impact on his personal and social life. Additionally, the patient displayed anxiety and irritability, especially relating to the difficulties of the diagnostic process. As a consequence of the condition, significant symptoms of depression were referred by the patient.

The tooth had undergone uneventful root canal therapy many years before, a big cast post had been inserted and a gold alloy crown manufactured. The pain had been persisting for about six months, since a dentist had insisted on removing the old gold alloy crown from the tooth to make a new aesthetic zirconia crown.

Patient assessment

A comprehensive analysis of the mucosae and gingivae was carried out in quadrants two and three: the neighbouring teeth showed normal responses as a result of testing for vitality with cold; the occlusion was checked and normal and balanced occlusal points were found, and the contact points of the crowns in the area were checked too, to exclude food impaction coexistence. Percussion of the teeth or intra-oral palpation of the above-mentioned quadrant did not provoke pain, with the exception of the second maxillary left premolar.

We also evaluated the function and possible symptoms of the temporomandibular joints; results were within the normal range of motion and without pain. A periapical X-ray of the second maxillary left premolar, and of the neighbouring teeth, was also taken and showed normal tooth and surrounding bone structure, with no signs of pathology.

We based our diagnostic method on the anamnesis, on the comprehensive physical examination, on the X-ray examination, and on the specific anamnestic psychiatric consultation.

Pain intensity was investigated using the short-form McGill pain questionnaire (SF_MPGQ).²⁴

Diagnosis and therapeutic intervention

Since the patient had been experiencing symptoms for several months, he insisted on having an appointment for tooth extraction, despite our clinical advice. After the patient had signed a specific informed consent form for tooth extraction, and even though painful micro-fractures of the root were thought to be possible due to a big post inserted within the root canal of the tooth for restorative purposes, we reluctantly extracted the tooth and inserted an immediate loaded implant. After topical analgesia had been applied on the vestibular and palatal aspects of the gingivae (Lidocaine 15% spray), local analgesia injection was administered in the vestibular and palatal aspects of the gingivae in the area of the tooth (Mepicain 2%, 1,8 ml, 1:100.000 adrenaline).

After a five-minute period, to allow analgesia onset, a periosteal elevator was used to cut the gingival periodontal fibers and subsequently a forceps was used to gently luxate and ultimately extract the tooth. Since an immediate loaded implant was planned to replace the extracted tooth and for the purpose to obtain primary implant stability, particular attention was

paid not to damage the alveolar bone during the extraction. Successively, an osteotomy for implant placement was performed according to the manufacturer's instruction. The implant (Biomet 3i, 15 mm length x 4mm diameter) got a primary implant stability of 25 Ncm (Newton-centimeter).

After implant insertion, it was not necessary to suture the wound.

After the insertion of the implant, a temporary titanium abutment was selected and a temporary resin crown manufactured. The interproximal contact points were checked and the temporary crown was cemented on the abutment out of the occlusion to allow proper osseointegration processes.²⁵

Post-operatively, amoxicillin and clavulanic acid (875+125 mg) was prescribed twice a day for 8 days. Chlorhexidine mouth wash 0,20% was recommended three times a day for 15 days. Non-steroidal anti-inflammatory drugs were also prescribed, twice a day on a full stomach (Sodic diclofenac 25 mg) for three days.

For the final prosthetic phases, after a conventional six-month period of healing to allow osseointegration to occur, a superior impression with an open tray and a polyvinyl siloxane material was taken for the replication of the precise position of the implant (rotation, depth in the soft and hard tissues and angulation) relatively to the other oral structures (neighbouring teeth and gingiva).

An alginate impression of the inferior arch was also taken and the bite registered with a polyvinyl siloxane material. The color of the tooth was assessed and a clear lab prescription written. In the lab an upper and lower stone models were obtained and a proper titanium abutment was selected and parallelized for proper crown insertion.

The stone models were then scanned to acquire 3D models to mill a CAD/CAM metal framework of the crown. Afterwards, the abutment and the metal framework were directly checked in the mouth of the patient to evaluate the marginal and internal fit and were sent back to the lab for the final phase of ceramic shaping. During the next dental chair appointment, 8 months after implant insertion, it was possible to screw the titanium abutment and cement the metal-ceramic crown to prosthetically rehabilitate the dental implant of the upper jaw.²⁶

After tooth extraction and implant placement, the patient was strictly followed-up with weekly visits for four weeks and the pain did not remit. Tooth extraction was an unfortunate but an important and discriminating fact, ascertaining that the tooth was not the cause of the pain. In addition, due to the absence of any noticeable odontogenic aetiology and based on the psychological suffering reported by the patient and on the clinical and radiographical findings, the pain was deemed to be neuropathic in origin and specifically AO was diagnosed.

The prognostic characteristic of this pathology is generally thought to be a treatment-resistant condition,²⁷ but a multi-disciplinary approach to treatment can lead to a positive outcome. Since the pain (SF-MPQ: score 2) had not remitted after a six-month-period of non-steroidal anti-inflammatory drugs, nor after tooth extraction, we settled for a more patient-centered approach and a combination therapy consisting of psychological counselling, behavioural and pharmacological intervention was prescribed. According to the literature and according to the previous hypothesis of neurogenic pain and specifically of AO, tricyclic antidepressant amitriptyline was prescribed. Nevertheless, symptoms did not abate (SF-MPQ: score 2) after three weeks of increasing doses of amitriptyline (starting dose: 25 mg in the evening for one week; 25 mg in the morning and in the evening during the second week; 25 mg in the morning and 50 mg in the evening during the third week) up to 75 mg per day. Thus, psychological intervention was added (i.e. psychological counselling and cognitive behavioural therapies, based on one session per week with a psychotherapist); also an increment of 25 mg of amitriptyline per week, up to 150 mg per day for six months (then gradually reducing 50 mg per week, until suspension was achieved within three weeks) was prescribed and five drops of clonazepam in the evening for one month (then gradually reducing to three drops for one week and then suspended) were added.

The rationale for the changes in our professional intervention were based on the medical and psychological history, from which we assumed we were facing a case of AO associated with comorbid psychiatric disorders.

Follow-up and outcomes

The patient's psychological sphere difficulties had been revealed by his medical history and upon this basis we decided on psychological counselling and behavioural support and tailored antidepressant and anxiolytic therapy, besides conventional therapy.

The patient reported satisfaction at each follow-up visit with the previously prescribed treatment, which also resulted in a rewarding and gratifying result for the dental team.

Fortunately, dental extraction was not a precipitating event and the clinical case was resolved, from a prosthetic standpoint, with the aid of an implant-supported rehabilitation.

The rehabilitation phases lasted eight months, from first-stage implant insertion surgery to the delivery of the implant-supported ceramic crown. The patient was followed up every 15 days by the dentist and the psychiatrist and was asked about pain intensity (SF-MPQ: score from 1 to 0) and characteristics and psychological conditions. After six months, since he reported decisive improvements in symptoms (SF-MPQ: score 0) and psychological suffering, we prescribed the patient a gradually reduced regimen of antidepressant therapy until suspension. The patient has been pain-free since then. The patient is now in a two-month follow-up programme with the psychiatrist and in a six-month recall programme for dental hygiene.

Psychiatrist and dentist visits were interspersed with phone calls, or with e-mails, or with phone text messages to accomplish a comprehensive check of pharmacotherapy adherence and tolerability. As a consequence, pain, symptoms and psychological conditions were also assessed.

We report no adverse or unanticipated event with regards to the described clinical case.

The diagnosis and treatment of this clinical case was challenging and difficult, even though gratifying, from a differential diagnostic process point of view, especially because the pain had a non-odontogenic basis.

Psychiatric counselling and cognitive behavioural therapies, along with a specific psychopharmacologic approach, are effective treatments for patients suffering acute anxiety, distress and depression while experiencing neuropathic pain. It offers several advantages: the patient may become more compliant and even major pain can be kept under control, with a reduced duration of the symptomatology. The dental office should have a good professional relationship with a specialist psychiatrist.

Trigeminal neuralgia

Clinical presentation and history

A Caucasian 72-year-old Italian engineer male came to our private practice with a six-month history of pain of variable amplitude from moderate to severe, in the molar region of the right maxillary quadrant, radiating distant from the tooth area to the ipsilateral region and following the distribution of the branches of the trigeminal nerve. He reported a variety of symptoms and pain characteristics similar to odontogenic pain, which he insisted as originating from the second upper right molar, then radiating to the ipsilateral region.

The patient was eventually able to define his suffering as a stabbing, intermittent pain and sharp, shooting, and electric shock-like.

Family history revealed relevant depressive syndrome in the father with repeated hospitalizations.

Since he revealed his psychological discomfort, which reflected on his private and professional life, sometimes affecting his concentration abilities while working, a psychiatric consultation was also scheduled.

The patient confided to the psychiatrist his uneasiness and reported that he was unsettled and tense: he experienced discomfort and anxiety due to worries about recurrence of pain. He also revealed his state of depression, especially originating from rumination about the condition.

As part of the current episode of care, after a combination of systemic medications had failed to ameliorate an assumption of maxillary sinusitis, the patient underwent an endodontic procedure, reportedly to reduce patient's suffering and complaints. A root canal therapy was carried out on his second maxillary right molar, the tooth considered by the patient as the cause of his pain. Since the pain had not alleviated during the four months following the procedure, the patient eventually decided to refer to our dental office for consultation.

Patient assessment

We visited the patient and we did not detect signs of gingival inflammation, or radiographic signs of other pathologies, on the bases of a orthopantomogram and of a periapical X-Ray of the second upper right molar. The first upper right molar had undergone endodontic treatment. Percussion of quadrant one and four was negative. Intra-oral palpation did not elicit pain. In quadrant one, the second premolar was an implant that had been *in situ* for four years; the first premolar, canine and incisors all responded within normal limits when tested with cold for pulpal vitality. Occlusion was also checked and was well balanced with no pain during masticatory muscle palpation. Temporomandibular joints were pain-free during palpation or function and had a normal range of motion.

Pain intensity was investigated using the short-form McGill pain questionnaire (SF-MPQ).²⁴

It was immediately realized that we were dealing with an enigmatic pain, probably neuropathic in origin, and a complex and delicate situation, where quick and correct diagnosis seemed to be the principal goal.

Diagnosis and therapeutic intervention.

As pain was radiating distant from the tooth area to the ipsilateral region and following the distribution of the branches of the trigeminal nerve, a regimen of an increasing doses of carbamazepine (starting dose: 100 mg, twice a day for one week; then 200 mg three times a day for another week), up to 200 mg three times daily, was prescribed to the patient for two weeks. Unfortunately, this only led to slight pain reduction (SF-MPQ: score: from 3 to 2) and more psychological suffering and concerns of the patient about the condition. We then immediately discussed the psychological aspects of the patient and decided to prescribe a more tailored and patient-centered therapy: psychological, behavioural and psychopharmacologic approaches were modulated based on the patient's psychological profile.

In addition, carbamazepine therapy was maintained, following the same regimen. We based our diagnostic method on the anamnesis, on the comprehensive physical examination, on the X-ray examination and on the specific psychiatric consultation. In addition to this and despite low efficacy, carbamazepine was also a useful diagnostic tool, because it was able to somewhat reduce pain intensity (SF-MPQ: score 2) and characteristics.

Based on the physical examination; the account of pain magnitude and distinctive features of the pathology; the report of the state of anxiety and depression; the absence of any noticeable radiographic signs of pathology; and the slight improvement of pain intensity (SF-MPQ: score 2) and characteristics after carbamazepine had been prescribed, we concluded that we were dealing with a neuropathic pain and specifically with a case of TN.

TN is one of the most disabling orofacial pain conditions and the prognosis widely depends on the aetiology of the problem.²⁸

After a regimen of an increasing dose of carbamazepine up to 200 mg three times daily for two months had failed to completely quell the pain (SF-MPQ: score 2), psychological intervention was added (one session per week with a psychotherapist for three months, then reduced to one session every fifteen days up to now) and a regimen of three drops per day of citalopram, up to seven drops in the next ten days (starting dose: three drops per day for two days, then one more drop per day every two days), and five drops of clonazepam in the evening for two months (then gradually reduced until suspension: reduced to three drops in the evening for one week and then suspended) were prescribed.

According to the diagnosis of TN, we recommended the patient to adhere to his carbamazepine prescription too (200 mg three times daily).

The rationale behind the decision to change our intervention was primarily based upon medical and psychological history; however, carbamazepine was maintained during treatment since it was deemed to be consistent in a clinical case of TN.

Follow-up and outcomes

The patient experienced relief of pain (SF-MPQ: score 1) and mood symptoms with a subjective perception of a satisfactory quality of life, which pleased the dental team.

After drug prescription, the patient was followed up every 15 days and was asked about pain intensity (SF-MPQ: score from 1 to 0) and characteristics and psychological suffering.

After two months, since he reported decisive improvements in symptoms (SF-MPQ: score 1-0) and psychological suffering, he was required to gradually reduce the therapy of antianxiety drugs until suspension.

Three months later, after he had confirmed decisive ameliorations in pain intensity (SF-MPQ: score 1-0) and features and psychological suffering, he was prescribed to reduce the dosage of antidepressant drug (citalopram drug) from seven to five drops per day. The same regimen of carbamazepine was maintained (200 mg three times daily).

The patient has reported mild symptomatology since then, but his uneasiness during pain attacks has manifested as fear of pain recurrence: due to these reasons the patient is now in a 15-day follow-up programme with the psychiatrist and is also currently under a regimen of five drops of citalopram per day and he is still adherent to a reduced dosage of 200 mg of carbamazepine twice a day. Subsequently, we also included the patient in a six month-recall programme to accomplish dental hygiene.

Phone calls, e-mails, and phone text messages, besides visits, were extremely efficient tools to assess patient prescription adherence and tolerability.

We report no adverse or unanticipated event in regard to the described clinical case.

When facing a patient with comorbid psychiatric disorders associated with a neuropathic pain, the dental team should preserve patient confidence, reduce anxiety and depression and obtain compliance. In addition to conventional therapies, the dentist should be prepared to supplement a behavioural approach, a psychiatric consultation and a pharmacologic treatment to adopt appropriate patient-centered, modulated and balanced medical care. Thus, a psychiatrist should be available as part of the dental team.

Discussion

Orofacial pain always represents a demanding and stimulating situation for the practitioner. Treatment can be troublesome.² Long lasting pre-existing pre-treatment pain can represent a risk factor for the pain to become chronic.³

Persistent pain tends to magnify the degree of pain and pain characteristics² and can cause stress in both the patient and the clinician.

Eventually, lack of knowledge, diagnostic procrastination and possible useless irreversible dental treatment can lead to frustration⁴ up to real psychological distress, becoming a more complex condition to be managed.

Dealing with a wide range of patients, from the relaxed and collaborative to the anxious and depressed, the dental team should have a patient-centered approach and optimize and tailor the treatment, considering patients' psychological profiles, pathology and pain characteristics. Therefore, a comprehensive anamnesis, including psychological assessment, and history listening is necessary and has been advocated.^{3,29} Drug history also has to be included²⁹. According to patient's characteristics and needs, a combination of reassurance, psychological counselling and psychopharmacologic treatment should be considered in cases of psychological distress. The proposed psychological, behavioural and psychopharmacologic approach has demonstrated advantages to control pain magnitude and peculiarities in AO and TN case reports, drastically reducing pain duration over time, ameliorating the clinical scenario and improving the patient's psychological profile with patient satisfaction.

The limitation in our approach to these cases is that the evaluation and treatment of the comorbid psychiatric disorders were made by scheduled psychiatric consultation, clinical observation and patient self-report, but were not based on a standardized evaluation scale or a questionnaire, since these are not habitually available in a dental office.

In TN clinical case, the diagnosis and treatment was challenging and demanding: the pain was neuropathic in origin and therefore uncommonly managed in a dental clinic. Despite correct diagnosis and initial treatment, the severity and distinctive features of the pain did not significantly ameliorate after carbamazepine had been prescribed, which is considered an effective drug. Associated comorbid psychiatric disorders made a shift to a more complex condition to be managed.

Some patients find relief in the treatment provided, others experience a chronic, severe pain, affecting the psychological sphere²⁸. In this case report of TN, a multi-disciplinary approach to treatment radically improved the symptoms of the condition and enhanced the psychological state of the patient. After we had prescribed a psychiatric consultation and after we had also explained to the patient the planned treatment, we adopted a more patient-centered approach and we used all the appropriate behavioural techniques, psychiatric counselling and antidepressant and anti-anxiety drugs for the patient to remain emotionally balanced in his daily life and confident with the professional team.

For these reasons, dentists who frequently deal with orofacial pain should be well trained in recognising and interpreting the signs and symptoms of a specific pathology for an early diagnosis to avoid unnecessary psychological suffering and possible unwanted legal claims.

The diagnostic process might be particularly difficult, especially in cases of neuropathic pain with a non-odontogenic basis.^{1,2}

Moreover, the medical diagnosis can vary tremendously if a patient with pain below the imaginary line drawn between the eyes is assessed by a dentist or another medical specialist: in fact, orofacial pain in a dental environment is probably attributed to dental pathology, in contrast to orofacial pain patients in another medical environment likely being referred to a neurologist or to a maxillo-facial surgeon.²⁹

In regard to the diagnostic process, a comprehensive record of pain history and extraoral and intraoral examination of the head and neck region is mandatory. Laboratory investigations and imaging can sometimes be helpful.²⁹

Eventually, for an overview of the pathologies related to the challenging differential diagnosis in orofacial pain, several factors have to be taken into account.

As a general summary, comorbid psychiatric disorders are more frequent clinical findings in patients whose pathologies have shifted from an acute form to a chronic condition¹⁶ and all types of diagnosed orofacial pain are more prevalent in females than males,² with myofascial pain remarkably more frequent. The peak age of prevalence is 50-67. Manual palpation of the muscles thought to be the origin of the pain must be carried out and must be bilateral. The pain is generally acute and can be unilateral or bilateral. Careful investigation of potential myofascial trigger points seems to be of paramount importance in migraine-associated neck and shoulder muscle pain.³⁰ Mental health comorbidity has been recently investigated.³¹

Myofascial pain usually positively responds to benzodiazepines and muscle relaxants² and this may help in the diagnostic process.

Temporomandibular disorders are also predominant in females³² and are very frequent, affecting 5% to 12% of the population. The peak age of prevalence is 20-40.²⁹ Pain is related to the muscles used for mastication and of the neck. Being the only double joint of the human body, the pain is usually bilateral and all clinical investigations must be performed bilaterally. For the diagnostic process it is of primary importance that pain onset, during bilateral palpation, matches pain characteristics previously experienced by the patient. Clicking, locking, crepitus and limited opening (<40 mm) may be present and can lead to correct diagnosis.²⁹ Imaging of both joints can be helpful. Generally, with an acute onset, comorbid psychiatric disorders can increase the risk of chronicity. Hard full arch splints are advantageous. Non-steroidal anti-inflammatory drugs, benzodiazepines²⁹ and muscle relaxants have been considered controversial as medications to treat these patients, although in a more recent study the above-mentioned medications and opioids, corticosteroids, anticonvulsants, anxiolytics and antidepressants were considered efficacious in alleviating pain.³³

Temporal tendinitis is an underestimated musculoskeletal pathology inadequately studied, reported and comprehended.³⁴ It is a chronic condition and causes orofacial pain.

Emphasis has been placed on the diagnostic and differential diagnostic process, as well as on proper treatment and clinical care. Nevertheless, there is still a lack of agreement on the most effective therapeutic management. Clinically, it can appear as unilateral facial pain accompanied, or not, by temporal headache; the second, most frequent clinical presentation is orofacial pain radiating from the distal temporalis tendon to the temporalis muscle.

Despite symptom similarity with temporomandibular disorders and giant cell arteritis, temporal tendinitis should be identified by means of anamnesis, proper related history, physical examination and dedicated imaging, such as ultrasound or MRI.³⁴

Dental causes evoke acute pain and they are in all probability unilateral. Dental caries and periodontal diseases affect approximately 20-50% of the world's population, with childhood prevalence but no gender prevalence for caries, and with no gender prevalence for periodontal diseases, which can affect patients from childhood to adulthood. Both pathologies represent the main reason for tooth loss.³⁵

In most cases, the involved tooth is identifiable by the patient. Other times, e.g. in cases of pulpal involvement, the pain is more radiating and difficult to pinpoint to a specific tooth. Nevertheless, these conditions and the others related to dental problems are generally easily diagnosed and managed by dentists.

A simple initial screening by periapical X-ray is very effective in the diagnostic process in the case of a decayed tooth, or to evaluate the alveolar bone and to recognize a periodontal disease. A comprehensive periodontal evaluation by gingival sulcular probing depth should always be undertaken.

For therapeutic or prophylactic reasons antibiotics are still largely prescribed to these patients, despite the known increasingly critical situation of antimicrobial resistance.³⁵

Non-steroidal anti-inflammatory drugs are also widely used for pain relief.

An accurate intraoral inspection to detect lesions related to diseases of the oral mucosa is also mandatory.³⁶ A histological examination of the oral mucosae can be supportive to more specifically identify a suspected pathology. After the diagnostic process is completed, the patient undergoes appropriate therapy²⁹ or is referred to the oral pathologist.

Maxillary sinusitis can be acute or chronic. Generally unilateral, it can also be bilateral. There is not age nor gender prevalence. There is an odontogenic and a non-odontogenic form.³⁷ The acute form is usually accompanied by pain and slight to moderate swelling of the cheek. Extraoral palpation of the skin, or intraoral palpation of the mucosa of the maxillary sinus area may provoke slight pain. Acute sinusitis is usually due to bacteria³⁷ and viruses. If a bacterial infection is suspected, it is advisable to prescribe antibiotics, decongestants, and nasal saline solution rinses. In cases of acute sinusitis related to pathologies affecting the premolars or molars, proper dental care therapy solves signs and symptoms. Acute sinusitis can also follow dental extractions. In these cases, possible oral antral fistula must be identified and all surgical efforts need to be done to close the fistula.²⁹

Chronic sinusitis can be unexpectedly detected by 3D X-ray imaging, for example when a better anatomical study of the surgical area is needed to detect possible septa, as in implantology, when an associated sinus lift procedure is planned.³⁸ Chronic sinusitis is not usually associated with pain. Transnasal endoscopy done by an otolaryngologist is likely to be a useful and quick method for the diagnostic process.

In implantology, in case of a surgical complication during a sinus lift procedure due to dental implant displacement into the maxillary sinus, psychological distress can possibly be displayed by patients. This emotional condition is primarily due to the increasing length of the treatment planning for the diagnostic process to detect the foreign body position and for transnasal endoscopy removal. Proper treatment of distress needs to be accomplished.

In salivary gland disorders, a reduced volume of secretion or a change in the chemical composition of the saliva may be caused by salivary gland dysfunction and can affect 5% to 46% of the population.³⁹ This is usually a chronic condition, difficult to treat, known as xerostomia and may negatively affect patients' quality of life, thus causing psychological suffering. Acute pain in the region of the salivary glands can be elicited by salivary stones, characteristically at the sight of food or immediately before eating. In the case of tumours or duct obstruction of a salivary gland, pain in the trigeminal nerve can follow. Bimanual palpation can allow the clinician to recognize the stone. More frequently, it is a unilateral condition and can be non-invasively diagnosed by ultrasounds and possibly with associated sialendoscopy⁴⁰ or imaging.

Many new cases of AO following relatively common dental procedures have been reported in industrialized countries. It is an increasingly recognized condition affecting up to 6% of patients after they have undergone endodontic therapies¹³ that has as an endpoint therapy the extraction of the involved tooth, without recovery of the pain.¹¹

It can be diagnosed in both sexes in adulthood, although women around mid-40s are singularly more affected by the condition.⁴¹ It is a chronic condition, sleep can be undisturbed and pain can remit, with pain-free intervals, during the day.¹ It is a neuropathic pain,²⁹ characterized by continuous toothache following root canal therapy, apicoectomy, tooth extraction, implantology and even local analgesia administration.^{11,42-44} AO can also follow facial trauma and inferior alveolar nerve block.⁴⁵ Poor analgesia at the time of the dental procedure has been regarded as an etiologic factor.²⁹

Prior long history of pain seems to have paramount importance since may represent a risk factor, and thus may increase the possibility of progression and origination of orofacial neuropathic pain in the same area.³

Characteristically, patients with AO describe the pain as continuous, non-paroxysmal, throbbing, sometimes burning or stabbing,^{11,15} which may make the differential diagnosis with trigeminal neuralgia difficult. The pain is referred to teeth or to the alveolar process, in the absence of any identifiable dental cause on clinical or radiographic examination.¹¹

Maxillary molars and premolars are more frequently affected.⁴¹

Pain can spread and be diffused unilaterally or bilaterally⁴² and thus difficult to localize for the patient.⁴⁵ As already mentioned above, chronicity is at the base of demoralization, but it is unclear if this is the cause or the effect of the condition.⁴²

AO now seems to have various psychiatric comorbidities, having a great impact on treatments.¹⁶

Amitriptylina has been reported to be helpful in treating AO,^{1,11,16} but an association with cognitive-behavioural therapy is highly recommended,² especially for those patients experiencing impaired social and occupational function and relationships with others.

TN is the most frequent cause of orofacial neuralgia, affecting four to five people per 100,000 population with the highest prevalence in women, with a reported proportion in women and men of three to one, aged between 37 and 67. Pain follows the distribution of one or more branches of the trigeminal nerve with a predilection for the maxillary and mandibular branches.¹

It is a chronic condition. The pain is described as sudden, usually unilateral, brief, severe and stabbing. It can also be presented as a shooting, burning or paraesthesia sensation.¹²

These paroxysmal attacks can last seconds to minutes. Other variants report pain for hours. Patients may experience as many as 10 to 30 attacks daily, although attacks may remit for weeks or months.²⁹ Pain rarely occurs during sleep.¹²

Trigger points are characteristics of TN and attacks are provoked by light touch, washing, cold wind, eating, brushing teeth, talking, chewing.¹²

From a pathophysiological stand point, tumour or vascular compression, leading to partial and focal nerve demyelination and consequent abnormal transmission and processing of impulses along the trigeminal nerve, or chronic irritation or trauma, have been thought to be involved in the origin of TN.^{1,18,19} More specifically, superior cerebellar artery aneurysms²⁰ and venous compression²¹ have been taken into account in the development of TN. Moreover, TN affects 1% of patients with multiple sclerosis and 2% to 8% of patients with TN are affected by multiple sclerosis.¹⁸

MRI can be used to reveal juxtaposition of vessels to the trigeminal nerve,¹² benign or malignant lesions and plaques of multiple sclerosis.²⁰

As a result of the fact that carbamazepine is very often able to alleviate the pain, the logical conclusion in the diagnostic process of these clinical cases might be that the pathology faced and tackled by the practitioner might match the criteria of TN.

Although carbamazepine remains the most commonly used drug and is sometimes used as a diagnostic tool, many others have therapeutic coherence.¹⁸

In cases of unbearable drug side-effects or uncontrolled pain, surgical management should be considered,¹ even if possibly followed by complications. TN has a profound impact on quality of life of affected patients.¹

The act of concentrating during working hours can become very difficult and social relationships can be impaired too.

For these reasons a multidisciplinary approach can be helpful for the management of the neuropsychologic aspect of chronic pain, such as in TN⁴⁶.

A branch of the trigeminal nerve can also be involved in a neuro cutaneous viral infection, known as herpes zoster, which can sometimes lead to trigeminal post-herpetic neuralgia. It is a fairly frequent event in the elderly and immunocompromised patients, and is less frequently observed amongst children.⁴⁷

The distribution of vesicles along nerves represents a diagnostic aid. Differential diagnosis can involve herpes simplex virus infection, recurrent aphthae, lichen planus, pemphigoid, pemphigus and immune defect consequent to drugs.⁴⁷

Although glossopharyngeal neuralgia may mimic TN due to paroxysmal pain attacks of two seconds to minutes, recurrent throughout the day, characteristically remitting for weeks or months, a difference in pain location is advantageous for the differential diagnosis: in fact, the pain is usually unilateral deep in the ear and/or back of the tongue, tonsils or neck.⁴⁸

It may be confused at the beginning with a temporomandibular disorder because pain is referred in the auditory meatus,²⁹ but a description of the pain as sharp, shooting electric shock, moderate to very severe, and the presence of evoking factors such as swallowing, coughing and touch of an ear, are likely to lead to the diagnosis of glossopharyngeal neuralgia.

Syncope is a rare complication due to anatomical propinquity with the vagus.²⁹

MRI may be indicated to identify areas of vascular compression and surgery may be used to treat the condition.⁴⁹

Percutaneous radiofrequency thermocoagulation is another option to treat glossopharyngeal neuralgia.⁵⁰

The trigeminal autonomic cephalalgias are a group of unilateral episodic pains²⁹ characterized by prominent headache and ipsilateral cranial signs controlled by the autonomic nervous system, like conjunctival injection, lacrimation, tearing and rhinorrhoea. Some trigeminal autonomic cephalalgias share their short-lasting painful characteristics with TN and thus they must be distinguished and eventually treated differently.⁵¹

Affecting the oral cavity, burning mouth syndrome is a ubiquitous oral rare chronic condition with a burning sensation of the oral mucosa and tongue, without relation to clinical causes; a unique and elucidating symptom for a prompt diagnosis.⁵² The syndrome usually affects peri- and post-menopausal women²⁹ often wearing removable prosthesis.

This condition is often chronic and, due to unexplained oral symptoms, the patient usually experiences psychological distress and frustration, as it happens in neuropathic pain patients. Reassurance of no worsening of the symptoms can act as a helpful factor.

Giant cell arteritis is the most frequent primary vasculitis of the elderly.

Patients complain about pain in the temporal region and this fact can be confusing, leading to a misdiagnosed temporomandibular disorder or vice versa.

If not rapidly treated, giant cell arteritis can result in blindness and sometimes in stroke with associated extreme pain of part or of the whole face.

Temporal artery biopsy as a diagnostic test is recommended, as well as other laboratory examinations. Steroids are the most credited therapy for patient management, but other efficacious therapies are now available.²⁹

Persistent idiopathic facial pain (PIFP), previously termed atypical facial pain, is a chronic condition and a rare disorder with an incidence rate of 4.4 per 100.000 persons per year.⁵³ Females are more affected by the condition compared to males and the mean age of onset is in the mid 40s.⁵⁴

The International Classification of Headache Disorders, 3rd edition, published by the Headache Classification Committee of the International Headache Society (IHS)¹⁴ presents PIFP as a continuous daily pain, lasting for more than two hours per day over a period of more than three months, but in the absence of clinical neurological deficit. Rarely, some patients report hours or days without pain. The pain is described as dull, aching, burning, throbbing and often stabbing and sharp. The pain is difficult to localize; most of the time it is radiating and unilateral, but sometimes bilateral.⁵⁴

Comorbid psychiatric disorders and psychosocial impairments have frequently been associated with PIFP, jeopardizing personal relationships of the patient.²⁹

PIFP patients affected by higher pain intensity frequently experience anxiety and depression.

Due to the complexity of the pathophysiology of the condition and comorbid psychiatric disorders, it has been concluded that an interdisciplinary approach is mandatory for the diagnostic process and management.⁵⁵ Treatment may include tricyclic antidepressants; more recent antidepressants such as duloxetine⁵⁶ and venlafaxine;⁵⁷ anticonvulsants;⁵⁸ low-level laser treatment;⁵⁹ and high-frequency repetitive transcranial magnetic stimulation.⁶⁰ From a psychological standpoint, it is important for the patient that the pain is acknowledged by the clinician as real.²⁹

Since comorbid psychiatric disorders may be frequently associated with orofacial pain, due to the effect of emotional states on pain perception and modulation, psychiatric and/or psychological counselling and proper drug management, together with an empathic attitude, might be determinant in patient compliance and an improvement in the clinical condition.

Moreover, the diagnosis and treatment of orofacial pain, especially if with a non-odontogenic basis, is difficult and challenging for the dental practitioner and, thus, they must be familiar with the signs and symptoms related to these conditions.

Dentists need to be well trained in this specific field to avoid diagnostic delays and multiple, irreversible and ineffective dental treatments.

It is imperative that dentists have a patient comprehensive, health-centered approach during the differential diagnostic process, refraining from focusing on ordinary, common sources of tooth pain, thus aggravating the clinical condition of the patient and exposing themselves to the risk of legal claims.

Data availability

All data underlying the results are available as part of the article and no additional source data are required.

Consent

Written informed consent for publication of their clinical details was obtained from the patients.

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In this paper, the Authors described two cases of orofacial pain, focusing on the psychiatric comorbidity and the need of a multidisciplinary treatment approach.

I have the following suggestions to improve the quality of the report.

- Diagnostic criteria should be reported more clearly in a table.
- In patients with odontalgia, the neuropathic origin of pain should be excluded through neurophysiological tests (trigeminal reflexes) evaluating trigeminal afferents integrity. I suggest mentioning this point in the text.
- I suggest citing the etiological classification of trigeminal neuralgia. Recent diagnostic criteria distinguish trigeminal neuralgia as “classical”, related to neurovascular compression producing morphological changes on the trigeminal root, “secondary” to a major neurological disease or “idiopathic” with unknown etiology. Genetic factors may play a role in the pathophysiology of idiopathic trigeminal neuralgia. These points should be addressed in the text
- Pathophysiology of paroxysmal pain should be expanded. Vascular compression is the usual cause of demyelination at the site just before the nerve enters the pons, and multiple sclerosis is the typical cause at the site just after entry into the pons.
- The possibility of concomitant continuous in a significant portion of patients with trigeminal neuralgia should be cited.
- In the description of patients with trigeminal neuralgia, the term “pain amplitude” should be replaced with “pain intensity”
- Were trigger zones or maneuvers reported by the patient? What about remission periods? Were MRI data available?

- In the discussion, I suggest a more concise description of the alternative orofacial pain diagnosis. Some sections seem redundant.
- Oxcarbazepine should be cited with carbamazepine as first line drugs. Second line drugs should be mentioned.

Is the background of the cases' history and progression described in sufficient detail?

Yes

Are enough details provided of any physical examination and diagnostic tests, treatment given and outcomes?

Partly

Is sufficient discussion included of the importance of the findings and their relevance to future understanding of disease processes, diagnosis or treatment?

Partly

Is the conclusion balanced and justified on the basis of the findings?

Partly

Competing Interests: No competing interests were disclosed.

Reviewer Expertise: Facial Pain, Neuropathic pain mechanisms, treatment of trigeminal neuralgia

I confirm that I have read this submission and believe that I have an appropriate level of expertise to confirm that it is of an acceptable scientific standard, however I have significant reservations, as outlined above.

Author Response 26 Sep 2021

Riccardo Tizzoni, Independent Reasercher, Milano, Italy, Milano, Italy

Dear Prof. Giulia Di Stefano we thank you very much for the entire, precious process of reviewing our article. The comments and suggestions indicated by you have been considered and we hope satisfactorily addressed.
We amended the whole manuscript accordingly.

Thank you very much.
I send you my Best Regards
Riccardo Tizzoni

Competing Interests: I report no competing interests

Reviewer Report 14 May 2021

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Joanna M. Zakrzewska

UCLH NHS Foundation Trust, UCL/UCLH NIHR Biomedical Research Centre, London, UK

This is a case report article highlighting two cases of non dental facial pain which had psychiatric co-morbidity.

It is now well established that all chronic conditions and especially chronic pain results in mental health co-morbidities. These should always be explored and seeing these patients in a multidisciplinary team setting is advantageous.

The introduction should provide the criteria of depression and anxiety as provided by the DSM classification. The IMMPACT¹ group have suggested the outcome measures that should be used to ascertain various aspects of pain including mood and quality of life.

The diagnostic criteria for the two conditions could be summarized in a table using the ICHD² classification which would then highlight the similarities and differences between the two conditions.

The two cases should provide more detailed history rather than very detailed treatment plans. For the trigeminal neuralgia (TN) case the reader should be provided with details of onset of the condition e.g memorable, timing of each attack, severity, frequency of attacks, provoking factors, possible remission periods. According to guidelines for TN an MRI should have been done and its result reported. How was the impact on mood and quality of life measured? SF-MPQ is insufficient and we have shown the considerable impact this condition has on life³ and how this can be improved over time⁴. If the pain does not respond to carbamazepine initially then the diagnosis needs to be re-visited and potentially other anti-epileptics used as per guidelines⁵. Why use clonazepam, potentially addictive drug when addressing the TN pain which often resolves the depression as we have shown?³.

These patients certainly benefit from a cognitive behaviour programme⁶.

A liaison psychiatrist is a useful addition to the team but one needs clinical psychologists and clinical nurse specialists as we have shown in our pathway⁷.

Discussion is very long winded and makes an attempt to provide differential diagnosis. This could best be summarised through a table as has been done in other publications.

I do not think this article provides any new information. There is an excellent series of articles on facial pain in a special issue of Cephalalgia 2017 Vol 37 No 7.

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Is the background of the cases' history and progression described in sufficient detail?

Partly

Are enough details provided of any physical examination and diagnostic tests, treatment given and outcomes?

No

Is sufficient discussion included of the importance of the findings and their relevance to future understanding of disease processes, diagnosis or treatment?

Partly

Is the conclusion balanced and justified on the basis of the findings?

Partly

Competing Interests: No competing interests were disclosed.

Reviewer Expertise: Expert in facial pain and report to be the world expert in trigeminal neuralgia by expertscape

I confirm that I have read this submission and believe that I have an appropriate level of expertise to state that I do not consider it to be of an acceptable scientific standard, for reasons outlined above.

Author Response 26 Sep 2021

Riccardo Tizzoni, Independent Reasercher, Milano, Italy, Milano, Italy

Dear Prof. Joanna M. Zakrzewska, we thank you very much for the reviewing process. Your review stimulated us to amend and ameliorate the article, creating a second version. We hope that our responses and revisions may now satisfy you. Again, thank you very much

I send my Best Regards,

Riccardo Tizzoni

Competing Interests: I report no competing interests

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